

I Just Got My TPC Policy, Now What?

First off, thank you for placing your trust in The Philadelphia Contributionship to protect your future. We have been insuring homes like yours since 1752 and it is our mission to ensure that your policyholder experience is as reliable, convenient and straightforward as possible.

You will soon be receiving your policy documents either through the mail or in your email inbox, this will contain a brief introduction to the company, a declarations page listing your coverages & limits in summary form, and a full copy of the detailed coverage forms attached to your policy. If you have not already made a payment, you may also receive a bill. Your coverage will then begin starting on the effective date listed on your policy documents.

In the first few weeks of your coverage, we may contact you regarding your policy as part of our standard underwriting practices. In almost all cases, a visual inspection of your property is necessary to verify that you are properly protected. This may be done using one of our trusted inspection partners, or we may offer you the opportunity to complete your own self-guided inspection using Flyreel's AI-powered app on your personal smart device. The Philadelphia Contributionship has been working with Flyreel since 2021 to provide our customers with an easy, quick, convenient and secure way to provide important information about their property without scheduling an in-person inspection. Both paths will ensure you have the proper coverage and are well protected in case of an unexpected loss, but the self-guided inspection allows you to perform this at your own pace. Read more about this process [here](#).

Our underwriters will review this inspection, policy declarations and other documentation to verify policy details and evaluate your property for any existing risks, dangers or damages and may reach out to your agent to discuss your coverage. Your agent may also contact you as a part of this process. The vast majority of our policyholders will not need to be contacted about anything, but in the event that there is a hazard that must be remediated, a reasonable timeframe is provided to address necessary repairs.

That's about it. From time to time, we will review your policy and work with your agent to ensure your details are accurate. You will receive renewal documents prior to the anniversary of your effective date. In the event that your situation may have changed, due to renovations, additions or other life events please reach out to your insurance agent to ensure your information is current and your coverage fits your needs.

Thanks again for placing your trust in the Philadelphia Contributionship.



The Philadelphia
Contributionship